

# VITALSOURCE® ACCESSIBILITY SUPPORT

VitalSource is committed to providing superior accessibility options for our customers. As a part of our mission of helping content reach its destination, we believe accessibility is a fundamental part of our e-textbook solution, and that each and every user should be fully supported for every title they use with any of our applications.

## OUR COMMITMENT

### Application Support

- Ensure a highly functional application for navigation, display, and other operations
- Section 508 and WCAG 2.0 compliance
- Leveraging OS-based utilities (VoiceOver, JAWS, NVDA, Window-Eyes)
- VPAT is available at [www.vitalsource.com/508](http://www.vitalsource.com/508)
- Regular releases of our web, iOS, Mac, and Windows applications bringing accessibility and usability improvements

### Content Support

- Ongoing publisher education and guidance
- Access to both XML and PDF based formats
- MathML compatibility
- Fully supporting the upcoming EPUB3 standard
- Media and audio support (with interactivity in EPUB3)

### The Reading Experience

- Regular collaboration with independent consultants and industry experts such as the NFB, AFB, TechForAll, JISC, the Publishers Licensing Society, and others
- Regular testing with blind and visually impaired users to identify the solutions needed
- WCAG 2.0 Level A; Level AA web accessibility guidelines for Bookshelf® online
- Section 508 Accessibility Standards (1194.21 and 1194.31) for Bookshelf
- Regular updating and verification of VPAT statements by independent consultants

## CONTACTS

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